

LEADING

to a standard of

Excellence:

Not Settling for Services "Just Good Enough"

Supervisors and Leaders who eagerly move into their role with a high energy to establish a "standard of excellence" in their programs can be easily frustrated by mounting pressures in the current environment that may include fiscal shortages, pressures for "compliance" from funding and regulatory sources, the workforce 'crisis', and seemingly ever changing priorities. If not careful the leader who is committed to a standard of excellence for their program and in the services they are providing to clients end up settling for a standard and services that are just "good enough" far too many times for their liking. This highly interactive and provocative workshop will be discussion based and examine the dynamics that can move us away from the desired standard of excellence and suggest strategies to help a leader avoid the trap of becoming more of a "manager" and less of a strong, motivating leader. This workshop would be ideal for current supervisors/leaders who are committed to excellence and are willing to be very self-reflective, and emerging talent where they, or their agency, see them as a future substantial leader.

Cost: \$75 per person, includes light breakfast and lunch

TOPICS COVERED

Excellent leaders do not create followers, they create more leaders

Differences between a manager and leader

What are key leadership qualities?

Set clear and high standards...model them, then insist (and help) people reach them...don't settle for less.

Understanding the importance of your "professional image" (and professional reality)... particularly in the "status arenas" and how mastering the "Art of Politics" leads to excellence

Making a plan for your own leadership growth and development

Tips to build and lead a standard of excellence in your program or out

THURS
June 4th
9:00 am - 5:00 pm



Neu-Life Community Development
 2014 W North Ave
 Milwaukee WI 53205
enter through side parking lot



Frank Delano, LMSW is the owner of Professional Package Consulting, Inc. and most recently was the Director of the JBFCS Markus Training Institute. He also has been Director of the Herschel Alt Day Treatment Center and the Associate Director at Hawthorne Cedar Knolls. Frank was an adjunct faculty member at the Fordham University Graduate School of Social Service for 20 years and is currently a regular contract trainer with the University of Oklahoma. He has served on a National Task Force that revised the Child Welfare League of America Standards of Excellence for children in residential group care in America, and the CWLA National Residential Advisory Board. He is currently a member of the Board of the Association of Child and Youth Care Practice and also served on the Board of Directors of the American Board of Examiners of Clinical Social Work. .

To register: visit www.wacycp.org or email wacycp1@sbcglobal.net

